



Access Statement for Haynes International Motor Museum **Charitable Trust - 292048**

Introduction

The Haynes International Motor Museum is an Educational Charitable Trust dedicated to retain, restore and display world motor transport heritage. Its aims and objectives are to create and interpret its exhibitions in such a way as to enable learning across a wide spectrum.

Its policies exclude no-one and actively seek out and encourage those that may not have considered this method of learning as a first choice.

Pre-Arrival

- All methods of information dissemination have full contact details including email addresses.
- Our website has a capability of font enlargement and testing against W3Cs Bobby programme and PAS 78 referencing ongoing.
- The Access Statement is available on our website and on request.
- Public transport routes and distances from the nearest towns are stated on most information on our leaflets and our website.
- Details of local hotels, taxi services etc. is promulgated on our website and the information is available on request.
- Details of the museum accessibility is available on our website, on local TIC information systems, national and international information websites.

Arrival & Car Parking Facilities

- There is ample hard surface parking for all types of vehicle within 100 yards of the museum entrance.
- There are spaces for ten disabled badge holders within 100 feet of the museum entrance.
- There is a clear flat path to the museum entrance.
- During very big events some parking may be on grass.
- There are dropped kerbs where necessary.
- There is a slight slope leading down from the furthest disabled badge holder car park, hand rails to one side of the slope.

- Car parks are fully lit.
- Signage is clear, pictorial and concise but not in Braille.
- Assistance with portage is available on request.
- There is some shade and water provided for dogs.

Main Entrance, Reception & Ticketing Area

- The entrance is fully accessible by wheelchair with a very slight ramp rising six inches over four feet.
- Assistance can be provided by calling 01963 442781.
- Music can be turned down on request.
- Pen and paper can be made available at reception.
- Lighting is uniform.
- Escorted visits are available.
- Clear level pathways into the museum.
- Entrance doors are double doors and wheelchair access easy.
- Entry into the museum is via a pair of swing double doors on a light spring.
- The receptionist counter is at a convenient height for both wheelchair users and non wheelchair users.
- The first display (The Dawn of Motoring) is on a slope 0.6m rise in 12m. (It is the only display on a slope)
- No colour contrast on floors.
- Seating available in the reception area.
- Full provision for service dogs, except bedding.
- Pricing clear but not in Braille.

Public Areas - Hall, Stairs, Landing, Corridors, Sitting room, lounges, lobbies etc

- Lifts are assisted.
- The museum is on one level, some conference facilities are on two, in part.
- No public telephone available.
- Permanent inductive loop in main conference hall.
- All areas are on the flat.
- The signage is clear but not in Braille however experienced guides are available for those with impaired eyesight.
- There are no width restrictions and all areas are well lit.
- No restrictions on service dogs.
- Baby changing facilities provided.
- No colour contrast in doorways.
- Flooring type - concrete slabs throughout.

Public WCs

- There are toilet facilities throughout the museum and outside the pay zone.
- Disabled friendly toilets available inside the museum only.

- Segregated, male/female, disabled toilets available.
- Fore alarm fitted to disabled toilets in the conference centre.
- Non slip floor surfaces throughout.
- Baby changing facilities in half of available toilets.

Restaurant / Dining Room, Bar & Bar area, Take Away & Café

- Non slip flooring, well lit and full wheelchair access to all parts.
- Clear menu pricing but not in Braille.
- Special diets catered for on request.
- Children's menu available.
- Smoking area also accessible by wheelchair users.
- The till display is fully visible.
- Picnic area on grass with standard heavy wooden picnic tables.
- Area fully accessible by wheelchairs.
- Café entrance just ten feet from the museum entrance outside the pay zone.
- Waitress service on request otherwise counter service.
- Adapted WC`s segregated male/female.

Shop

- The shop area is part of the reception.
- Counter height wheelchair friendly.
- Prices clearly displayed but not in Braille.
- Lighting uniform.
- Till display totally visible.

Outdoor Facilities

- Children's play area outside within garden area.
- Seating for parents and close to the café.
- Supervised play bus for younger children open at weekends and during summer holidays.
- Picnic area.
- Children's electric karts and superdiggers.
- All on even and protected ground.

Conference & Meeting Rooms, Banqueting

- Entrance common with museum.
- Located within the museum complex.
- Shared car parking with museum.
- Disabled friendly toilets.
- Hearing loop fitted.
- Facilities for up to 400 people.
- Full audio visual systems installed and catered for.

Attractions (displays, exhibits, rides etc.)

- Open from 0930 to 1730, 7 days a week (longer during school holidays).
- Large format display.
- Wheelchairs available (free of charge).
- Buggies available for hire.
- Assistance available on request.
- No barriers of any kind to any of the museum displays.
- One small ramp to one part of the museum.
- Tours available for all on request.
- Tour guide for visually impaired on request.
- Open tours at weekends during the school holiday season.
- All lighting of a high standard.
- Emergency fire procedure in place.
- All parts of museum displays are on one floor.
- Interactive displays planned for 2009.
- Seating provided throughout the museum.
- Audio explainers on touch button units.

Grounds and Gardens

- Children's play area outside within the garden area.
- Seating for parents and close to cafe.
- Supervised play bus for younger children open at weekends and during summer holidays.
- Picnic area.
- Children's electric karts and superdigges.
- All on even and protected ground.

Additional Information

- Fire evacuation procedure in place and practiced, assembly points clearly indicated.
- All service dogs welcome, dog water bowls provided.
- No smoking policy throughout.
- Clear signage.
- Background noise reduction on request.
- Full first aid service available.
- Wheelchairs available on request.

Address: Haynes International Motor Museum
Castle Cary Rd
Sparkford
Somerset
BA22 7LH

Telephone: 01963 440804 (Reception)

Fax: 01963 441004

Email: info@haynesmotormuseum.co.uk

Website: www.haynesmotormuseum.co.uk

Grid reference: Grid ref - ST616272
Latitude ref - 51:02:35N (51.04318)
Longitude ref - 2:32:53W (-2.54813)

Hours of operation: 0930 to 1730 seven days a week - varies slightly according to season.

Closed Christmas Eve, Christmas Day, Boxing Day and New Years Day.

Emergency number: 07774 125528

Local public transport numbers:

National Rail - www.nationalrail.co.uk or call 08457 48 49 50.

Bus company - www.travelinesw.com or call 0870 608 2608.

Local accessible taxi numbers:

Castle Cary Taxis 01963 351333

Number 7 Taxis 01963 315015

Ilchester Taxis 01935 841316

Future Plans

The Museum is growing all the time with added attractions and displays.

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 01963442781 or email mike@haynesmotormuseum.co.uk